

DAY1: 15/11/2024

ALIGNEMENT & PRIORITIZATION

| 9:30 - 9:45 (15m) | Intro & Welcome by event moderator |
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| 9:45 - 10:15 (30m) | Opening speech by Mr.Dimitar Shoumarov, Deputy CEO & CFO and Mr. Rumen Radushev, CDTO & GM Retail Banking |
| 10:15 - 10:45 (30m) | Keynote speaker - Thomas Cole - "Unlocking success in digital transformations" |
| 10:45 - 11:00 (15m) | Coffee break |
| 11:00 - 13:30 (2h 30m) | Trasformation initiatives - review and voting |
| 13:30 - 14:30 (1h) | Lunch break |
| 14:30 - 16:00 (1h 30m) | Trasformation initiatives - review and voting |
| 16:00 - 16:15 (15m) | Coffee break |
| 16:15 - 18:00 (1h 45m) | Trasformation initiatives - review and voting |
| 18:00 - 18:30 (30m) | Recap day 1 |

DAY2: 16/11/2024

ROADMAP CREATION

9:00 - 9:30 (30m)

Review day 1 and Intro day 2

9:30 - 11:00 (1h 30m) Workshops into groups

11:00 - 11:15 (15m) Coffee break

11:15 - 13:00 (1h 45m) Workshops into groups

13:00 - 14:00 (1h)

Lunch

14:00 - 15:00 (1h)

Present trasfomration road map - outcome of workshop

15:00 - 15:30 (30m) Recap and closure